

GENERAL TERMS AND BOOKING CONDITIONS

The following terms and conditions are applicable when booking with Sun Marina. Please read them carefully before booking:

1-RESERVATION

The reservation is effective and confirmed with our agreement, upon receipt of the deposit.

25% of the amount of stay + booking fees + cancellation insurance (optional)

- Each reservation is strictly made on a personal Basis. You may not sub-let or transfer the pitch or rental under any circumstances.

- The balance of the reservation fee shall be payable 30 days before your arrival date. For all reservation made less than one month before the arrival, the full amount will be due. If it is not paid by this dead-line, your booking will be automatically cancelled. The amounts paid as down payment remain with the lessor. Attention : you won't receive any payment reminder from Sun Marina.

- Sun Marina cannot guarantee any special request (pitch number or other...) made during the booking. The management reserves the right to change the number until the last minute. The pitch or rental number will be communicated upon arrival.

- The client will check that the booking corresponds entirely to its request. (accommodation, equipment, dates of stay ...)

- The plans and photos presented in brochure and on our website are not contractual.

- Prices are dynamic and can change as the season goes. The campsite cannot be held responsible for a price difference between 2 stays booked for the same period

2-ABSENCE OF RIGHT OF WITHDRAWAL

For reservations made by mail, phone or internet, the tenant does not have the withdrawal period, in accordance with Article L121-21-8 of the Consumer Code.

3-ARRIVAL

- The rental accommodations and the camping pitches are available from 2pm to 7pm. Be careful: late arrival or early departure can be no refund or compensation. In case of any change, please contact the reception of the campsite as soon as possible.

4-DEPARTURE

- Two days before departure, clients shall make an appointment at the reception concerning the check-out. Accommodation shall be vacant before 10am on the day of departure. Please note that cleaning of the accommodation is under your responsibility. If this rule is not respected the client will have to paid 90€ for the cleaning. The camping pitch shall be vacated by 12am. Any camping pitch not available by 12am will be automatically bill an extra night.

5-DEPOSIT

- A deposit of 390€ or pounds will be asked upon your arrival: 300€ in case of material damage and 90€ to cover any cleaning costs at the end of the rental, and will be returned to

you after having done an overview of the rental.

In the event of leaving accommodation without taking the deposit, it will be sent to you at the earliest opportunity.

- When renting a camping pitch, a deposit of 15€ cash will be ask to cover the cost of a barrier key to get in and out of the site, a deposit of 50€ for the fridge, 200€ for the VIP pack. Those deposits will be returned to you at the end of your stay after return the equipment in good condition.

6-CANCELLATION CONDITIONS/ ANY CHANGE

• Any change by the client

Any change in dates or rental, any request for postponement will be charged 20€.

• Cancellation by the client

Cancellation must be notified by letter or email.

If you cancel more than 30 days prior to your arrival date, booking fees and deposit will be retained.

If you cancel less than 30 days prior to your arrival date, the full cost of the holiday will be retained.

• Cancellation Insurance (optional)

Sun Marina group strongly suggests to purchase insurance in order to benefit from reimbursement of all costs of the stay. (as stated in the Gritchen Affinity's General Terms and Conditions).

Our partner "Griften Affinity" involves in paying off all or a part of the stay to the clients who take the insurance " Campez Couvert". Insurance must be paid at the booking and is non-refundable. In the case of any damage, inform the campsite by post and warn the insurer by mail : sinistres@campez-couvert.com within 48 hours.

The cancellation rules or general terms are available online : <http://www.campez-couvert.com>

In case of cancellation or interruption of the stay, campsite responsibility won't be engaged. Consequently, there will be no refund.

• Cancellation initiated by Sun Marina

The client shall not be entitled to claim any reimbursement or indemnification in case of force majeure or any irregular climatic event. In any other cases the client shall receive the full amount of stay.

- During your stay, it's your responsibility to take insurance. The campsite accepts no responsibility in the event of theft, fire... or in the event of any incident concerning the civil responsibility of the camper. The campsite has a civil responsibility to ensure that the campsite is well managed and maintained during your stay.

7-INSURANCES

- We have a civil responsibility to ensure that the campsite is well managed and maintained during your stay. However, it is your responsibility to take out insurance to cover your personal possessions throughout your stay with us.

8-DISPUTES

- In case of complain and without any arrangement between the 2 parties, client can contact a mediator within 1 year after contacting the client service by letter registered with acknowledgement of receipt.

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Mail: cm2c@cm2c.net

9-CAMPSITE RULES

- Extra people: for reasons of security, the number of people indicated can't be exceeded knowing that a baby counts for one person. If the number of people exceeds the maximum capacity of the accommodation, the manager reserves the right to refuse access to the campsite. Failure to comply with this rule will automatically result in additional billing.

- Minors must be accompanied by their parents or legal guardians.

- The parking on each pitch is designed solely for one car.

- Any additional installation (e.g. tent...) next to the rental is strictly prohibited.

- Pets are not allowed in the accommodation. On a camping pitch, pets need to be tattooed and vaccinated, and proof shall be presented when arriving.

- Visitors will have to be declared on their arrival and could be allowed in after authorization of the direction. Visitors will be under the responsibility of those who received them. They must be registered at the reception and have paid the visitor fee. They are admitted from 10am to 7pm and have access to the services and facilities of the campsite. For security reasons the manager reserves the right to deny access to all visitors making the request. Visitors' cars are forbidden in the campsite.

- The wearing of the bracelet (put on the wrist at your arrival) is mandatory permanently until the end of the stay, this to ensure customers maximum security and avoid the intrusion of outsiders.

- Sun Marina reserves the right to use any video or photographic material or you could appear for its publications.

Dear customers, these items are necessary to avoid any misunderstanding, we thank you for your trust and wish to make your next vacation a complete success.

Bonnes Vacances !